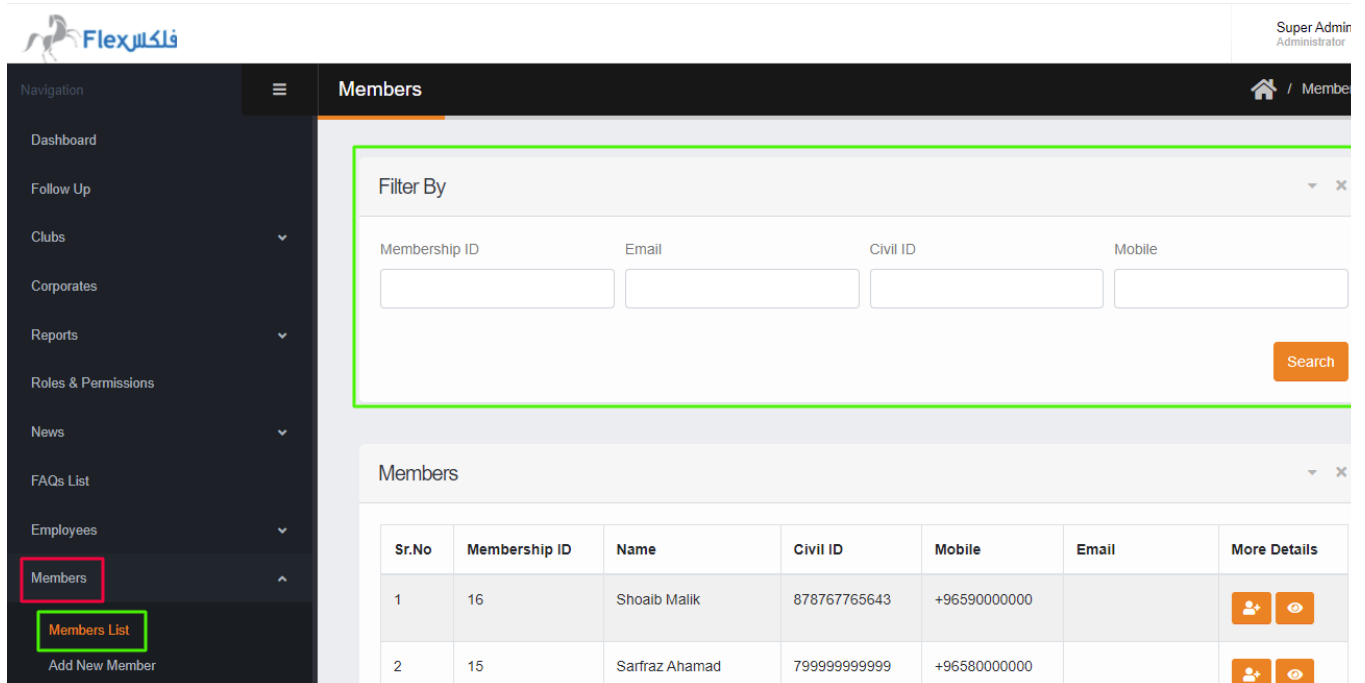






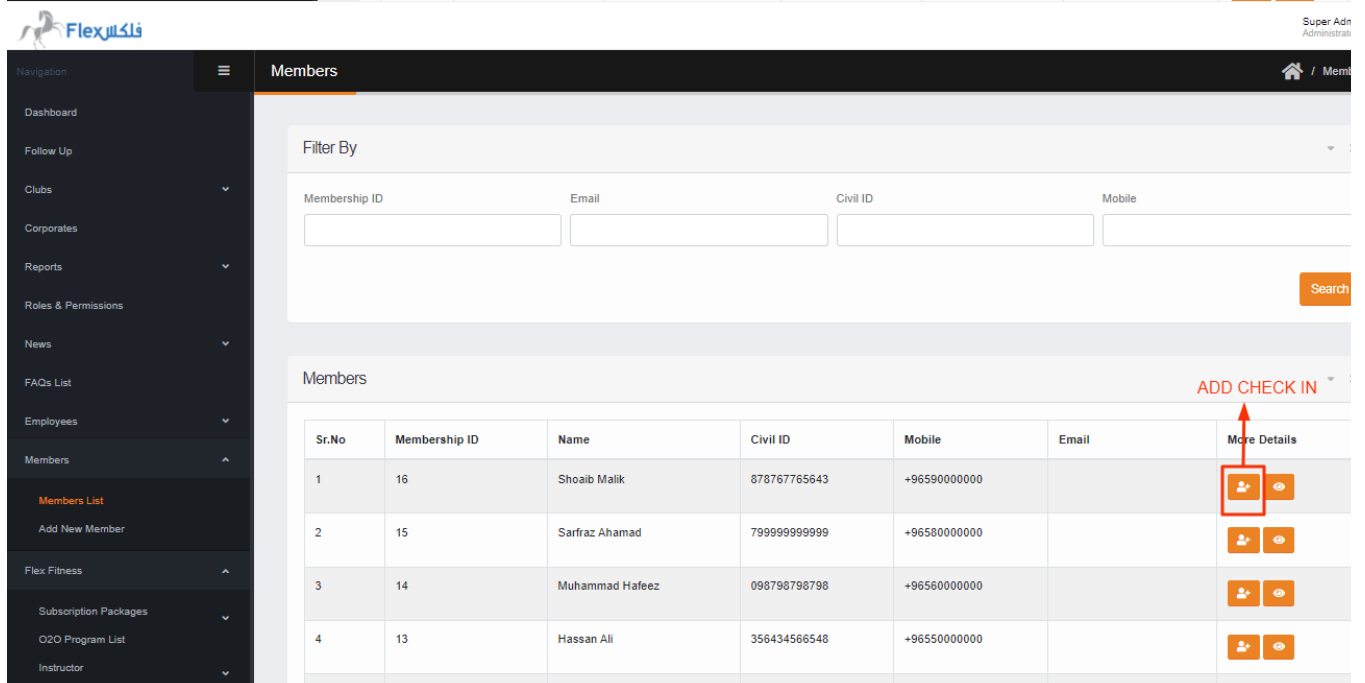
Members/ Members List

- In this section, members can be searched by **Membership ID**, search by **Email**, search by **CIVIL ID**, search by **Mobile Number**. Also, you can ADD manual **CHECK-IN** against the member.











The screenshot shows the 'Members' page in a web application. The top navigation bar includes the 'Flex' logo and the user role 'Super Admin Administrator'. A dark sidebar on the left contains a navigation menu with items like 'Dashboard', 'Follow Up', 'Clubs', 'Corporates', 'Reports', 'Roles & Permissions', 'News', 'FAQs List', 'Employees', 'Members', and 'Add New Member'. The 'Members' menu item is highlighted with a red box, and a sub-item 'Members List' is highlighted with a green box. The main content area features a 'Filter By' section with four input fields for 'Membership ID', 'Email', 'Civil ID', and 'Mobile', and a 'Search' button. Below the filter is a table titled 'Members' with the following data:

Sr.No	Membership ID	Name	Civil ID	Mobile	Email	More Details
1	16	Shoab Malik	878767765643	+96590000000		 
2	15	Sarfraz Ahamad	799999999999	+96580000000		 



This screenshot is similar to the one above but includes an 'ADD CHECK IN' button in the top right corner of the table area. The table now contains four rows of member data:

Sr.No	Membership ID	Name	Civil ID	Mobile	Email	More Details
1	16	Shoab Malik	878767765643	+96590000000		 
2	15	Sarfraz Ahamad	799999999999	+96580000000		 
3	14	Muhammad Hafeez	098798798798	+96560000000		 
4	13	Hassan Ali	356434566548	+96550000000		 

An orange arrow points to the 'More Details' icon for the first member, and the text 'ADD CHECK IN' is displayed in red above the table.

- Member can be edited by clicking on Member **More Detail** also you can add the member **check-in** In **More Detail** you can edit the **Member Profile**, **Add customer feedback**, **Add follow-up** against the member. In **Member Details** you can check the package **Remaining Days** for the member, also you can check the **Membership ID**, **QR**, **Mobile Number** & **Civil ID**.

Navigation

- Dashboard
- Follow Up
- Clubs
- Corporates
- Reports
- Roles & Permissions
- News
- FAQs List
- Employees
- Members**
- Members List
- Add New Member
- Flex Fitness

Members

Filter By

Membership ID Email Civil ID Mobile

Search

Members MORE DETAIL

Sr.No	Membership ID	Name	Civil ID	Mobile	Email	More Details
1	16	Shoab Malik	878767765643	+96590000000		
2	15	Sarraz Ahmad	799999999999	+96580000000		
3	14	Muhammad Hafeez	098798798798	+96560000000		

Super Admin
Administrato

Navigation

- Dashboard
- Follow Up
- Clubs
- Corporates
- Reports
- Roles & Permissions
- News
- FAQs List
- Employees
- Members
- Flex Fitness
- Subscription Packages
- OZO Program List
- Instructor
- Classes

Member Details

Subscription **Edit Profile** Customer Feedback

Zain Haider

Active Subscription
Flex Clinic
127 Days Remaining

Membership Number
3

Mobile
+96508101997

Civil ID
611011198206

CUSTOMER FEEDBACK

Personal Information

First Name* Last Name*

Zain Haider

Date of Birth Gender Marital Status Nationality

1920-07-15 Male Single Select one

Civil ID* Mobile Number* Emergency Number Email ID

611011198206 +96508101997 03135991217

Area Block Street Avenue(Jaadah)

House / Villa No. Occupation Company Name Corporate ID

QA Excelorithm

Business Tel. No How you heard about us? Referred By

Navigation

- Dashboard
- Follow Up
- Clubs
- Corporates
- Reports
- Roles & Permissions
- News
- FAQs List
- Employees
- Members
- Flex Fitness
- Subscription Packages
- OZO Program List
- Instructor
- Classes

Member Details

Customer Feedback Form

Date Employee Name

2021-11-04 Super Admin

Remark

Follow Up Follow Up Date

Save

Deactivate Price Validity

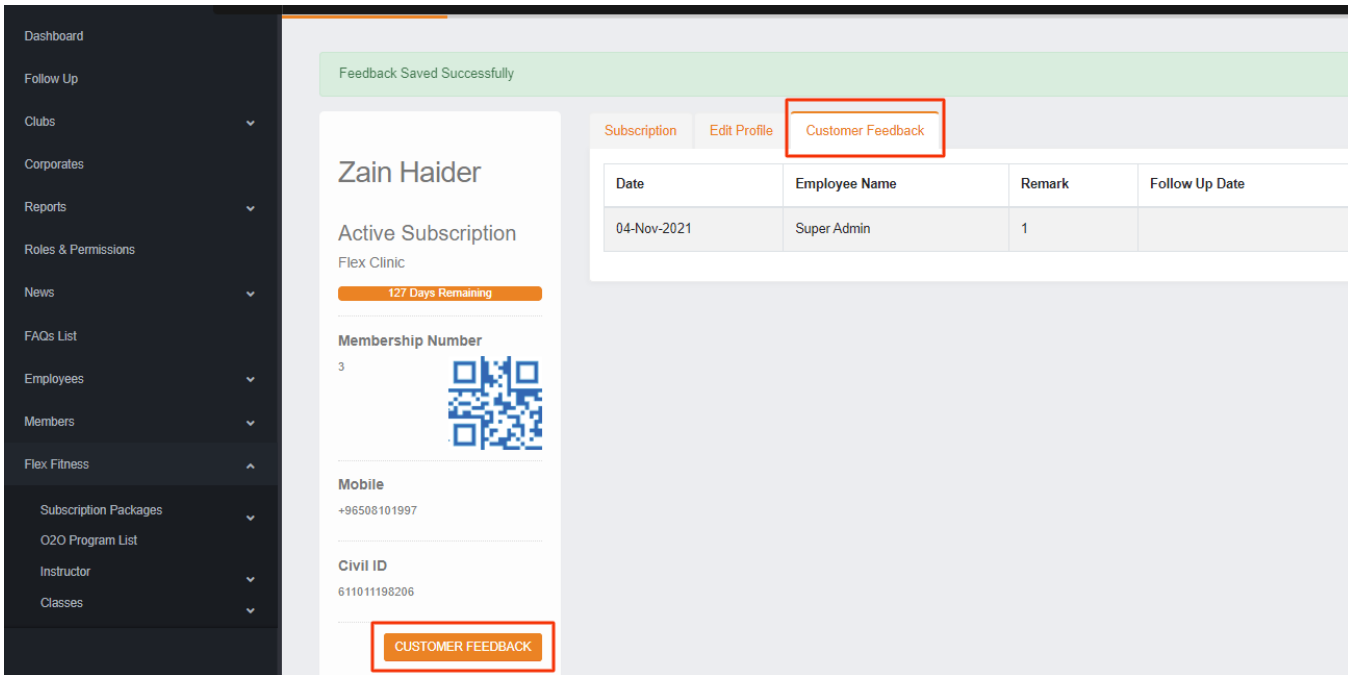
Upgrade KWD 3500 Months 4

Renew

Freeze Start End

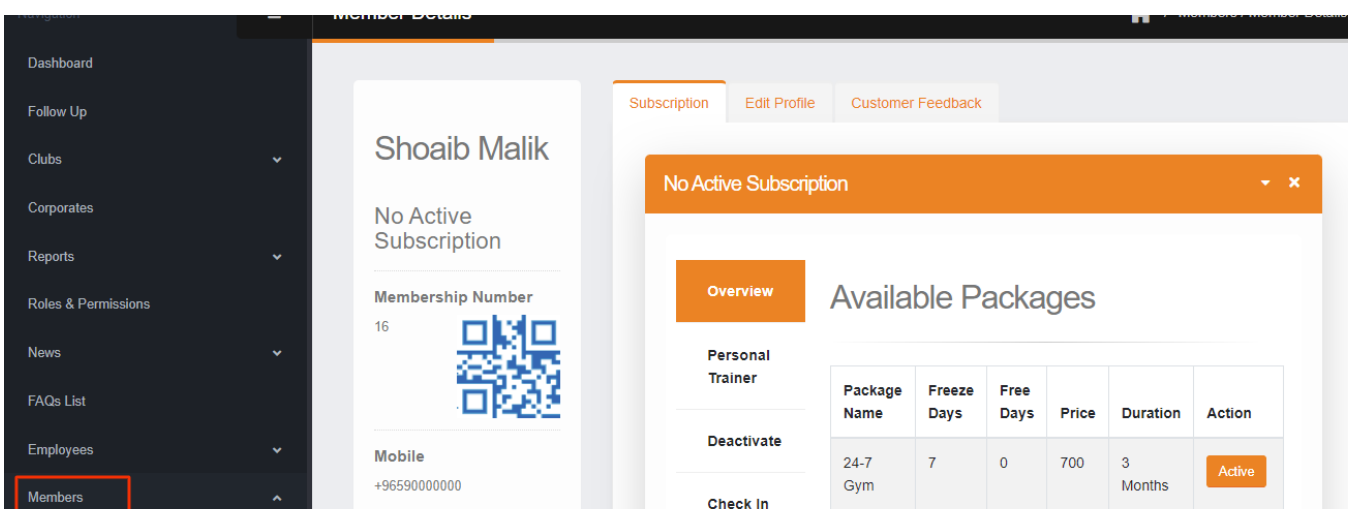
Date Date

CUSTOMER FEEDBACK



- In More Detail, we have **Overview** about the member where we See detail related to the member subscribed package. In **Overview** section, when user subscribe the package from **Mobile or website** it will be activated when member **check-in** or it will be automatically activated on the **30th day** after the subscription. Except this the package will not activated and it will show under the **Overview** section. Also in this section, You can Edit the following fields from the subscribe package against the member.

1. **Start date:** if you Edit the **start date** from the previous dates, the package will expire, and if you select the **start date** from upcoming day the package will start on the selected date.
2. **Upgrade Limit:**
3. **Free days :** When you add the free days, it will be add in the package and it will effect on the specific member only.
4. **Freezing Days:** When you Edit the freezing days, it will increase or decrease the freezing limit against the specific member.
5. **Duration:** when you Edit the Duration, it will increase or decrease the expiry of the package.
6. **Duration Type:** When you Edit the duration Type, it will change the package duration i.e. Month to days or vice versa.
7. **Remarks:** In this section those who edit the package detail and why the package edited can give the remarks.



Boutique



Start Date*

Upgrade Limit

Free Days

Freezing Days*

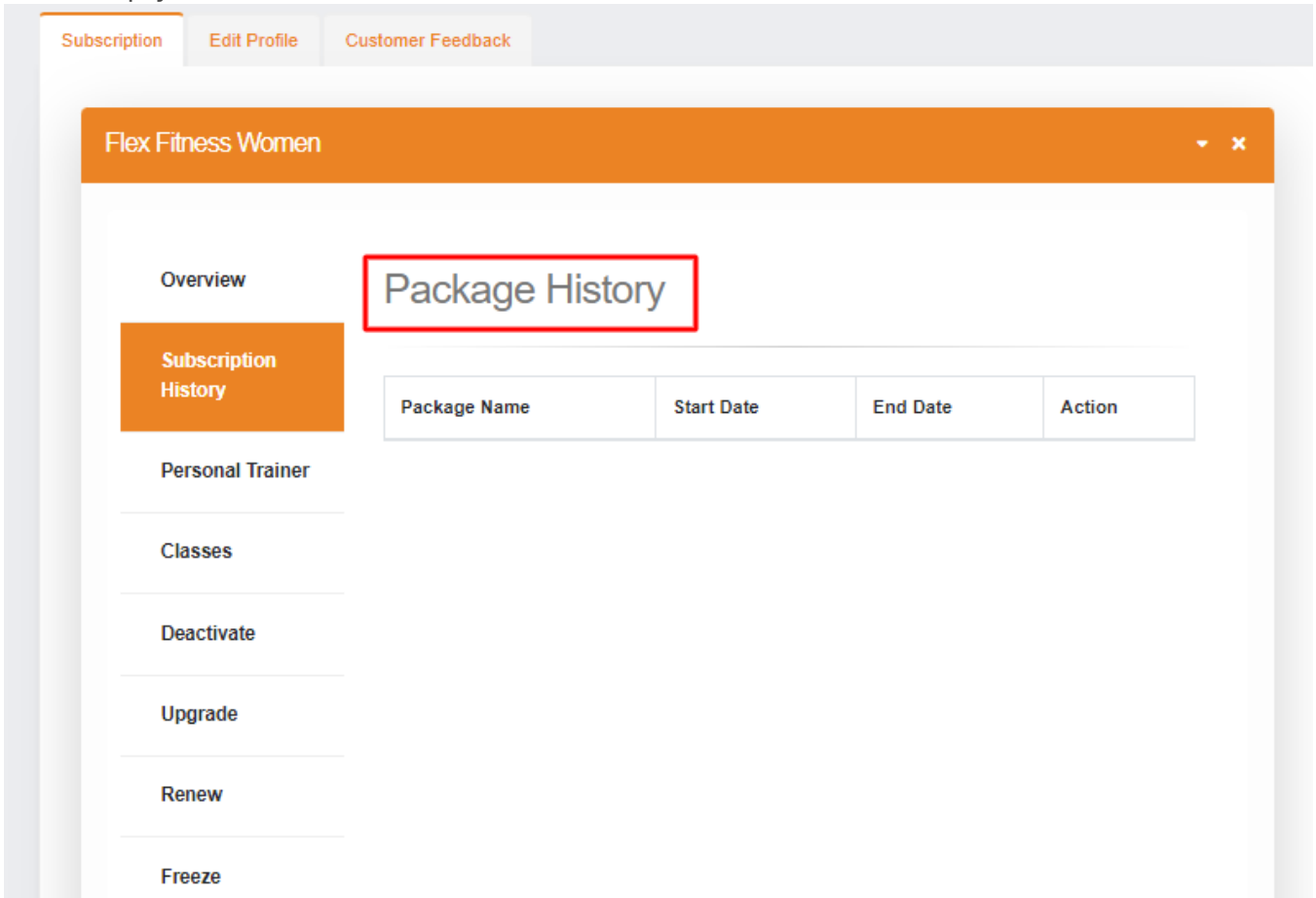
Duration*

Duration Type*

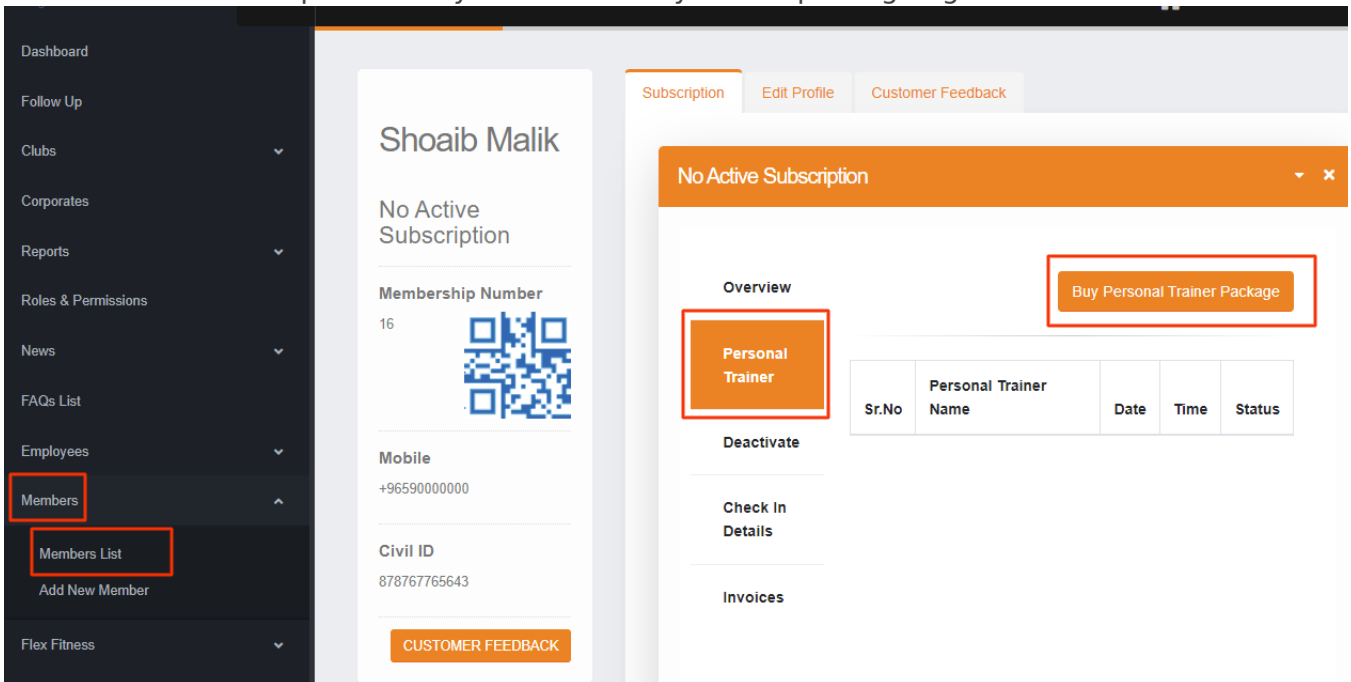
Remarks *

Update

- **Subscription History:** In this section, you can see all the previous subscription detail of the member. It will update when the ongoing subscription will expire, otherwise it will show empty.



- You can subscribe to the **Personal Trainer** by clicking on **BUY PERSONAL TRAINER PACKAGE** where you will see all existing PT Package. Then click on BUY PACKAGE. If you have an active subscription then you can see only the PT package against that club.



- After subscribing to the PT package you can schedule the PT session by clicking on **Schedule New Class** for the member in the personal trainer package. Where you can select the PT package, Date & Time to schedule the class. Also you can check that how many session did the member attend, Here also you can **cancel** the **scheduled class**

Flex Fitness Women

Overview

Subscription History

Personal Trainer

Classes

Deactivate

Upgrade

Renew

Freeze

Check In Details

Refer

Invoices

The Workout Zone

Schedule New Class

Price
KWD 1200

Sessions
1/3 ← → TOTAL SESSION

ATTENDED / SCHEDULED

History

Sr.No	Personal Trainer Name	Date	Time	Action
1	Thuraya Hamrouni	25-05-2022	22:00:00	<input type="button" value="x"/>

CANCEL CLASS

PT PACKAGE DETAIL

- In More Detail of the member, you can schedule the Classes within the **three days** by clicking on **Schedule Class** from the **CLASS** section. Also you can **cancel** the class before the **scheduled time**.

Subscription Edit Profile Customer Feedback

Flex Fitness Women

Overview

Subscription History

Personal Trainer

Classes

Schedule Class

Gym World
Flex Fitness Women

o Also in Classes section --> Schedule Class --> The Class can be searched by following things

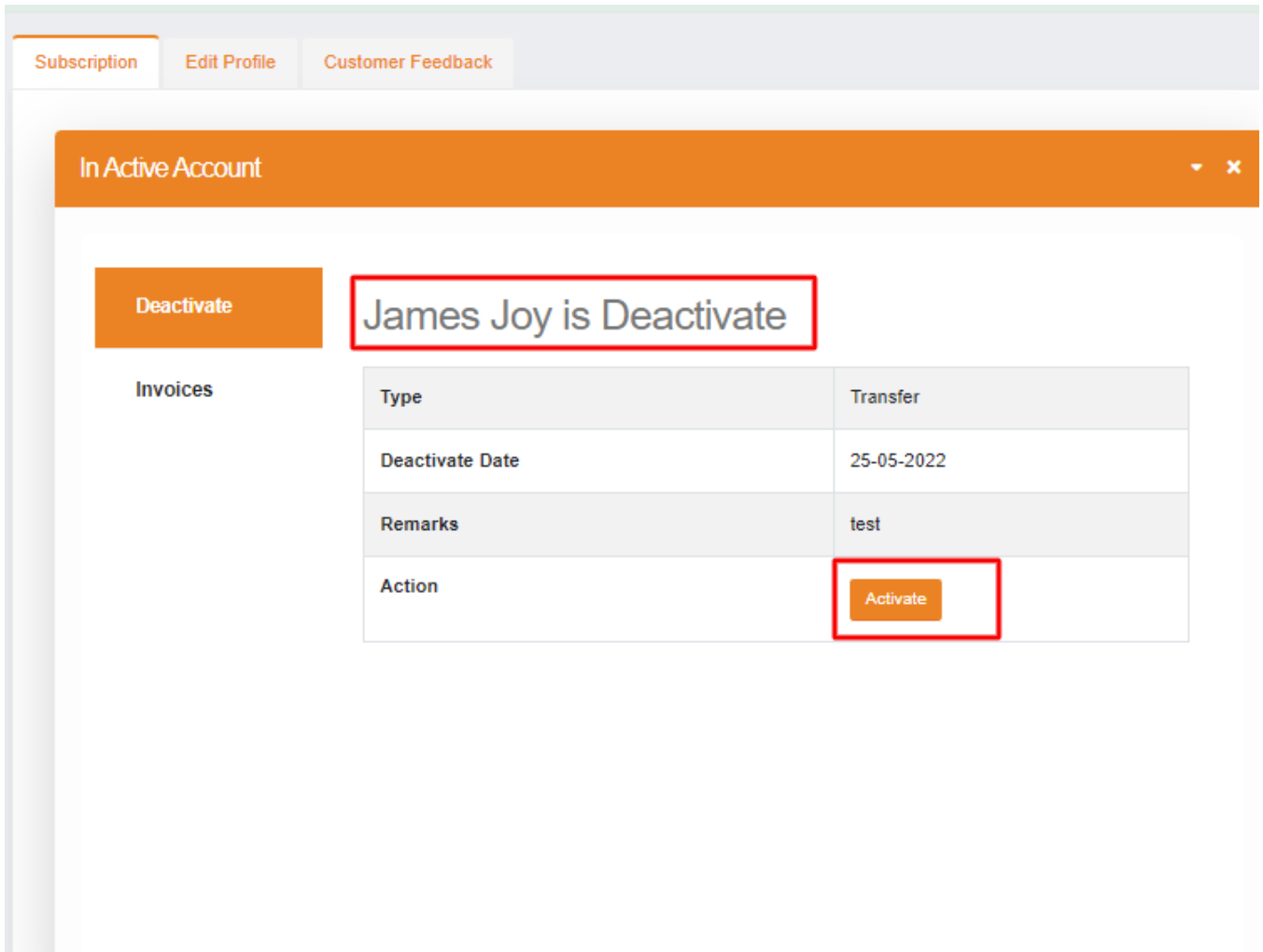
1. Search by Club
2. Search by category
3. Search by start date
4. Search by Duration(min)
5. Search by No Of Attendees

Sr.No	Classes Name	Club	Category	Start Date	Time	Duration	No.Of Attendees (Booked / Total)	Actions
1	The Future Of Fitness	Flex Clinic	Gym Rats	Saturday	04:00 pm	1	0 / 13	Schedule Class

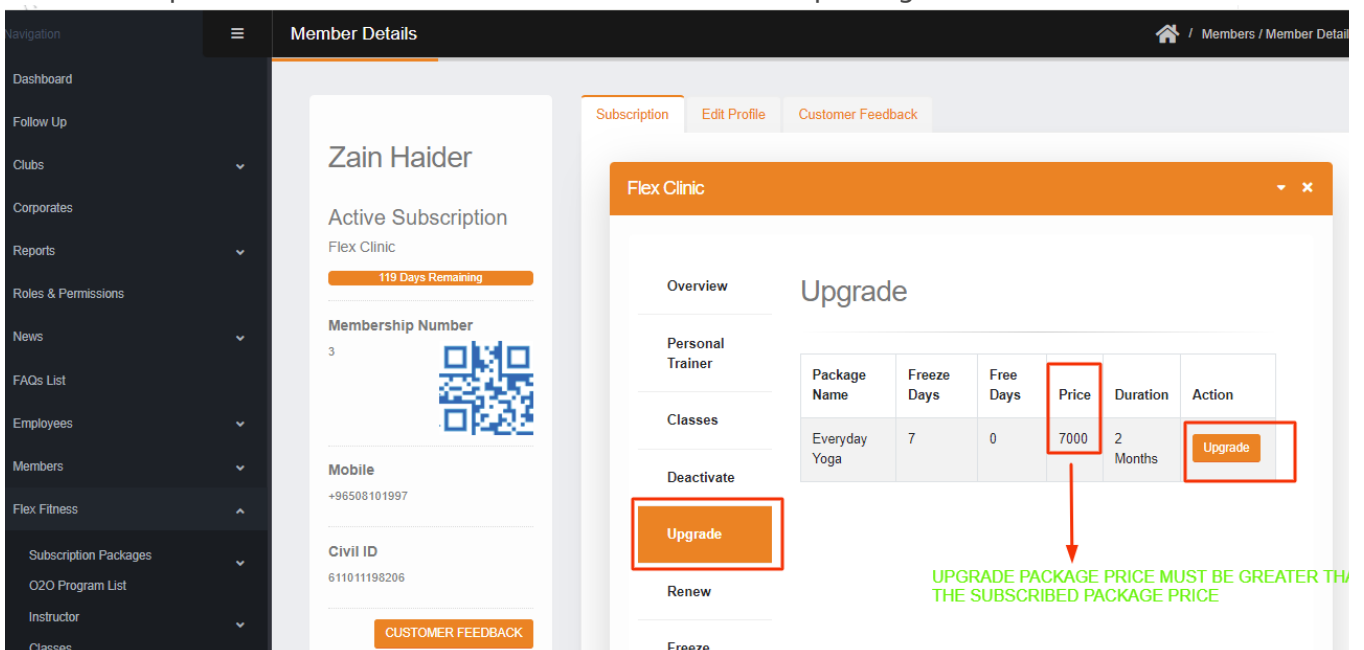
- **Deactivate:** Member can be Deactivated and Activated from the Deactivate option in member detail section. When the user is **deactivated** the other option in **More detail** of the specific member will be hidden until the further action. So if user is deactivated then the member will not be able to **login** in the application or website.

Zain Haider
Active Subscription
Flex Clinic
119 Days Remaining
Membership Number: 3
Mobile: +96508101997
Civil ID: 611011198206
CUSTOMER FEEDBACK

Flex Clinic
Deactivate
Type*: Select one
Date*:
Remarks*:
Deactivate



- **Upgrade:** In this section upgrade package will appear, but only those package will appear here which price must be **GREATER** than the subscribed package.



- **Renew:** In this section, the renew package against the subscribed club will appear here.


Navigation ≡ Member Details Home / Members / Member Details

Dashboard
Follow Up
Clubs
Corporates
Reports
Roles & Permissions
News
FAQs List
Employees
Members
Flex Fitness
Subscription Packages
O2O Program List
Instructor
Classes

Zain Haider

Active Subscription
Flex Clinic
119 Days Remaining

Membership Number
3



Mobile
+96508101997

Civil ID
611011198206

CUSTOMER FEEDBACK

Subscription Edit Profile Customer Feedback

Flex Clinic

Overview **Renew**

Personal Trainer

Package Name	Freeze Days	Free Days	Price	Duration	Action
Yoga	7	0	5000	2 Months	Renew

Classes

Deactivate

Upgrade **Renew**

Freeze

- **Freeze:** In this section, member subscriptions could be **Freeze** and **Unfreeze**. To **Freeze** the subscription you will select the **Start & End** date and give remarks then click on the Freeze button. Also, the member can be frozen for a minimum of **7 days**. Except this you can see the history of how many freezing has been taken so far.

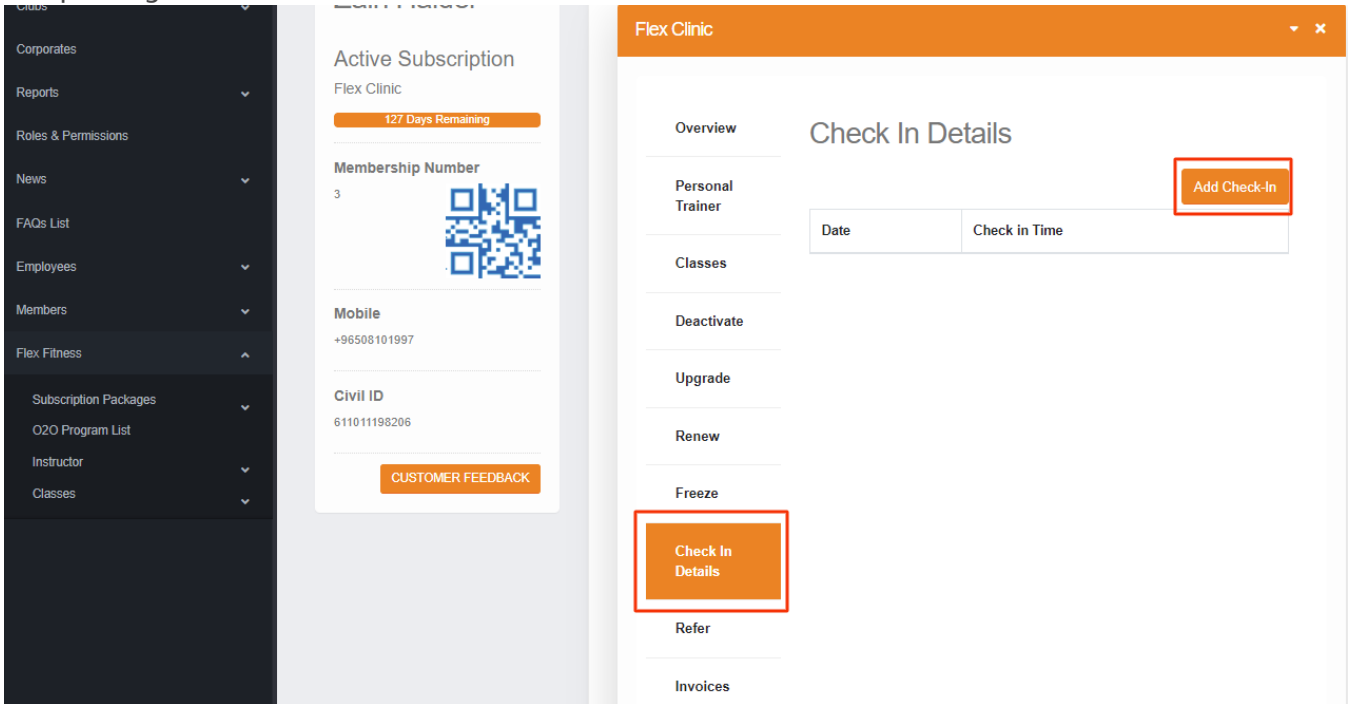
The screenshot shows a user interface for managing a member's subscription. On the left is a dark sidebar with navigation options like Dashboard, Follow Up, Clubs, Corporates, Reports, Roles & Permissions, News, FAQs List, Employees, Members, Flex Fitness, Subscription Packages, O2O Program List, Instructor, and Classes. The main content area is divided into two panels. The left panel displays member details for 'Zain Haider', including 'Active Subscription' for 'Flex Clinic' with '119 Days Remaining', 'Membership Number' 3, 'Mobile' +96508101997, and 'Civil ID' 611011198206. A 'CUSTOMER FEEDBACK' button is at the bottom. The right panel, titled 'Flex Clinic', has tabs for 'Subscription', 'Edit Profile', and 'Customer Feedback'. It shows an 'Overview' section with a 'Freeze' button highlighted in a red box. Below it, 'Personal Trainer' information is shown, followed by 'Classes' with 'Start Date*' and 'End Date*' fields. The 'Deactivate' section has a 'Remark*' field. The 'Upgrade' section is empty. The 'Renew' section has a 'Freeze' button. At the bottom, there is a table with columns 'Start Date', 'End Date', 'Remark', and 'Action'.

This screenshot shows the same interface after a freeze action. A green banner at the top says 'Package Freeze Successfully'. The member details on the left are the same, but the 'Active Subscription' now shows '127 Days Remaining'. In the 'Flex Clinic' panel, the 'Overview' section still has a 'Freeze' button highlighted in red. The 'Personal Trainer' section shows 'Your balance days: 0'. The 'Classes' section now contains a table with the following data:

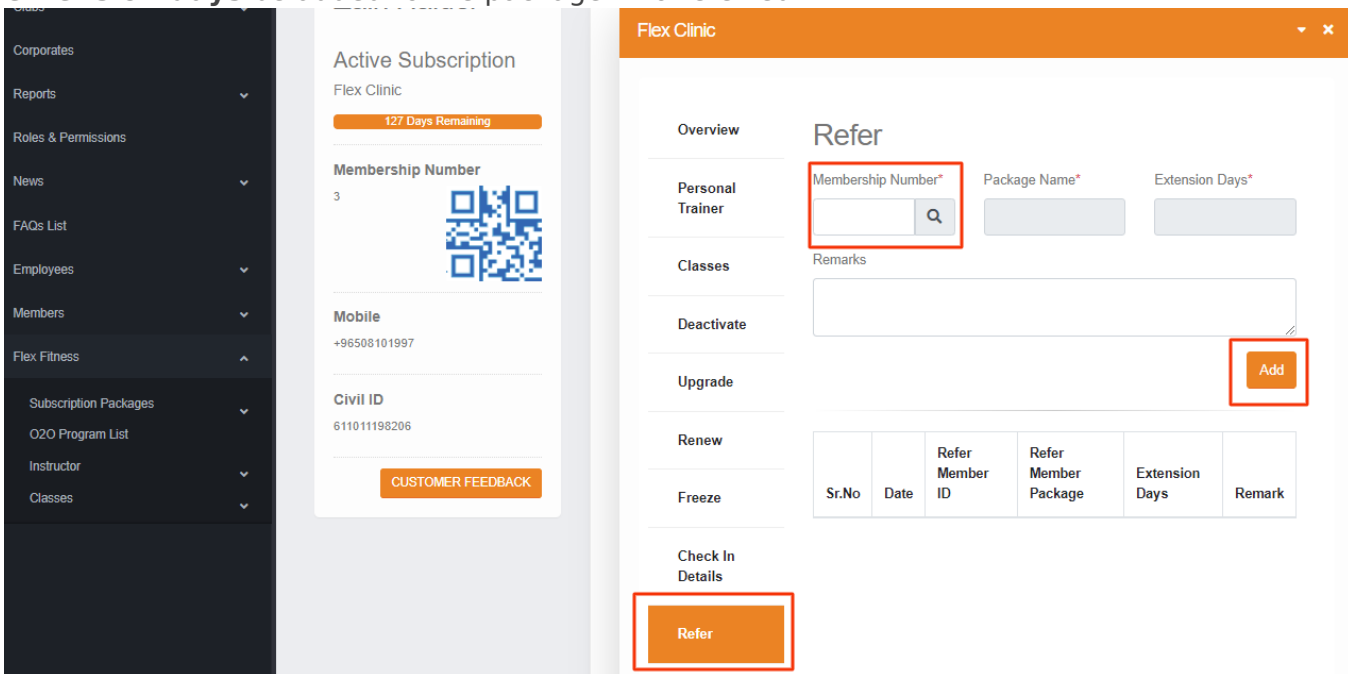
Classes	Start Date	End Date	Remark	Action
Deactivate	2021-11-04	2021-11-10	NULL	Unfreeze

The 'Unfreeze' button in the 'Action' column is highlighted in a red box. The 'Renew' section still has a 'Freeze' button highlighted in red.

- **Check-in Details:** In this section, you can manually add the **check-in** against the member, the date & time automatically pick from the system to **check-in**. If user has a package in the que and yet it is not activated then on first check-in after the subscription the package will be activated.



- **Refer:** In this section, when someone refer to the **new user** the **extension days** will be added in the member who **referred**, the same member can't refer same user multiple time. So when you give the Membership Number and click on the search button if the member has an active package the given detail will automatically filled and the **extension days** be added to the package who referred.



Revision #1

Created 25 May 2022 03:09:48 by Admin

Updated 25 May 2022 07:27:06 by Admin